

Annexure: 4

NEFT AND RTGS SERVICE AVAILABLE ROUND THE CLOCK

As per RBI Circular DPSS (CO) RPPD No.1097/04.03.01/2019-20 dated 6th December, 2019. NEFT service with effect from 16th December 2019 is available round the clock, all through the year.

As per RBI circular DPSS (CO) RTGS No.750/04.04.016/2020-21 dated 4th December, 2020, RTGS service, with effect from 14th December 2020 is available round the clock, all through the year.

Kindly note that any request to process NEFT and RTGS transactions after closure of customer service hours at the branch will be executed the next working day.

Customers who do not wish to wait for the next working day have the option to use the self-service facility in DCB Internet Banking or DCB Mobile Banking.
