

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**DCB Bank Limited**

NPC, User Access Management  
9<sup>th</sup> floor, Tower A  
Peninsula Business Park  
Senapati Bapat Marg,  
Lower Parel (West)  
Mumbai – 400 013

**Subject: Enhancement of Transaction Limit DCB Personal Internet Banking and/or DCB Mobile Banking and/or Payment Gateway for DCB Customer ID**

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Dear Ma'am/ Sir,

Please refer to the maximum transaction amount limit INR \_\_\_\_\_ for DCB Personal Internet Banking, INR \_\_\_\_\_ for DCB Mobile Banking & INR \_\_\_\_\_ for Payment Gateway, which I understand is the security measure recommended by the Bank.

However, due to the nature and volume of my/ our business transactions in my/ our account(s), the aforesaid limit is not sufficient. I/ We therefore request the Bank to allow a maximum transaction amount limit as mentioned by me/ us as mentioned below.

Options	DCB Personal Internet Banking (INR)	DCB Mobile Banking (INR)	Payment Gateway (INR)	Tick relevant option (only single option i)
Limit scheme 1	1 Crore	5 Lakh	10 Lakh	
Limit scheme 2	25 Lakh	25 lakh	10 Lakh	
Limit scheme 3	25 Lakh	5 Lakh	1 Crore	
Limit scheme 4	1 Crore	25 Lakh	10 Lakh	
Limit scheme 5	1 Crore	5 Lakh	1 Crore	
Limit scheme 6	25 Lakh	25 Lakh	1 Crore	
Limit scheme 7	1 Crore	25 Lakh	1 Crore	

With this submission, the old limits may be changed to the limits given hereinabove and I/ we undertake that I/ we will observe, abide and act as per the modified limits. I/ We understand that DCB Personal Internet Banking/ DCB Mobile Banking login identity, login password, transaction password, credentials, etc. are for my/ our use to login and transact and I/ we declare that these details will not be shared by me/ us with any other person or entity. I/ We understand that the Bank may send One Time Password (OTP) during the online transactions on my mobile number registered with the Bank. I/ We declare that I/ we will maintain secure usage of email account & mobile number registered with the Bank. I/ We will make all efforts to protect my/our devices such as mobile handsets, laptops, computers, etc. that are used for online transactions with DCB Bank and keep it free of malware and not allow multiple users to access the device/s. I/ We declare that I/ we will not share my/ our account related, DCB customer ID related or various password related details on any website or with any third party or entity.

I/We understand the risk associated with my/our request and I/we am/are solely responsible for the same and agreed to keep the Bank, its directors and officers as well as their successors and assigns, safe, harmless and indemnified from and against all losses, claims, demands, actions, costs, charges and expenses including the legal cost, which may be sustained or suffered or incurred by the Bank howsoever, as a consequence, direct or indirect, on acceding to and/or acting upon my/our request for enhancement of Transaction Limits in DCB Personal Internet Banking and/or DCB Mobile Banking and/or Payment Gateway for me/ us. I/ We further agree to repay to the Bank, on their demand, the amount so claimed towards all losses, claims, demands, actions, costs, charges and expenses including the legal cost, together with interest @ 18% p.a., with monthly rests, from the date of demand by the Bank till the date of payment thereof as also any such losses, damages, costs, charges, and expenses including advocate fees, claimed by the Bank, without any demur, delay or protest, within a period of 15 (fifteen) days from the date of demand.

I/ We understand that Bank has acceded to our request entirely at my/our own risk and I/ we agree that Banks decision in the subject matter to revise the said transaction limit either reduction or enhancement from time to time shall be final and entirely at the discretion of the Bank which will be binding on me/ us.

Thank you

Signature:

Signature:

Name:

Name:

Designation:

Designation: