Facility of NACH Mandate Cancellation

Dear Customer,

The facility of cancellation of NACH mandate/s is available only to customers availing loan from DCB Bank and who have registered a NACH mandate with us.

Please email your NACH mandate cancelation request from your email ID registered with DCB Bank at <u>customercare@dcbbank.com</u> mentioning your DCB Customer ID, DCB Loan account number and details of the mandate registered with us. Post receipt of your request, we will process mandate cancellation. Status of the same will be communicated to you at your registered email ID.