

Doorstep Banking

DCB Bank Limited, offers select banking services at the doorstep for senior citizens and differently abled customers.

Additionally, the Bank has arrangement in place to provide preference in queues to access the service counter at branches.

Services provided at the doorstep of the select customers are:

- > Pick up of cheques
- > Pick up of account opening and KYC documents
- > Pick up of instructions such as RTGS, NEFT, IMPS, nominee update form, fixed deposit creation request, Form 15G/H submission, cheque book request, PIN generation request, etc.
- > Delivery of statements of accounts, deposit confirmation, Form 15G/H, certificates of interest and tax deduction, balance confirmation, demand drafts, pay order, fixed deposit confirmation advice, etc.
- > Cheque book issuance through a requisition slip or any other mode without insisting on physical presence at the branch
- > Automatic conversion of status to senior citizen basis the date of birth maintained in the Bank's records

Eligibility for services at the doorstep:

- Customers with updated KYC
- Accounts in operative status (inoperative and dormant accounts are excluded)
- Accounts without any freeze/ restrictions in operations
- Accounts with Power of Attorney can be operated only at the home branch

Please note service charges for banking services at the doorstep, if any, will be communicated at the time of offering the services.

The logo for DCB Bank, featuring the text "DCB BANK" in white, bold, uppercase letters on a blue rectangular background.