

Audited Financial Results for the year ended 31st March 2010



DEVELOPMENT CREDIT BANK LIMITED

Registered Office: 301, Delta Plaza, 3rd floor, 414 Veer Savarkar Marg, Prabhadevi, Mumbai - 400 025

Auditors' Report

To THE MEMBERS OF DEVELOPMENT CREDIT BANK LIMITED.

- We have audited the attached balance sheet of Development Credit Bank Limited (the 'Bank') as at 31 March 2010 and also the profit and loss account and cash flow statement for the year ended on that date annexed thereto. These financial statements are the responsibility of the Bank's management. Our responsibility is to express an opinion on these financial statements based on our audit.
- We conducted our audit in accordance with auditing standards generally accepted in India. Those Standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.
- The balance sheet and profit and loss account are drawn up in conformity with Forms A and B (revised) of the Third Schedule to the Banking Regulation Act, 1949, read with Section 211 of the Companies Act, 1956 (the Companies Act).
- We report that:
 - We have obtained all the information and explanations, which to the best of our knowledge and belief were necessary for the purposes of our audit and have found them to be satisfactory;
 - In our opinion, the transactions of the Bank which have come to our notice have been within its powers;
 - In our opinion, proper books of account as required by law have been kept by the Bank so far as appears from our examination of those books and proper returns adequate for the purposes of our audit have been received from branches not visited by us;
 - The balance sheet, profit and loss account and cash flow statement dealt with by this report are in agreement with the books of account and with audited returns received from the branches;
 - In our opinion, the balance sheet, profit and loss account and cash flow statement dealt with by this report comply with the accounting standards referred to in sub section (3C) of Section 211 of the Companies Act, read with guidelines issued by the Reserve Bank of India insofar as they apply to the Bank;
 - On the basis of written representations received from the directors, as on 31 March 2010, and taken on record by the Board of Directors, we report that none of the directors is disqualified from being appointed as a director in terms of clause (g) of sub section (1) of Section 274 of the Companies Act, 1956;
 - In our opinion and to the best of our information and according to the explanations given to us, the said accounts give the information required by the Companies Act, 1956 in the manner so required for banking companies, and give a true and fair view in conformity with the accounting principles generally accepted in India;
 - in case of the balance sheet, of the state of the affairs of the Bank as at 31 March 2010;
 - in case of the profit and loss account, of the loss for the year ended on that date; and
 - in case of cash flow statement, of the cash flows for the year ended on that date.

For S.R. Batliboi & Co.

Firm Registration No.: 301003E

Chartered Accountants

per Surekha Gracias

Partner

Membership No.: 105488

Mumbai

April 16th, 2010

BALANCE SHEET AS ON MARCH 31, 2010

Schedule	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
CAPITAL & LIABILITIES		
Capital	1,999,852	1,742,989
Employer Stock Options (Grants Outstanding net of deferred cost)	21,241	26,133
Reserves & Surplus	3,989,961	4,214,238
Deposits	47,873,288	46,468,917
Borrowings	5,035,120	4,455,176
Other liabilities and provisions	2,447,190	2,523,043
TOTAL CAPITAL & LIABILITIES	61,366,652	59,430,496
ASSETS		
Cash and Balances with Reserve Bank of India	2,913,641	2,868,775
Balances with Banks and Money at Call and Short notice	409,839	3,733,407
Investments	20,179,302	16,217,275
Advances	34,597,101	32,740,194
Fixed Assets	1,357,554	1,489,253
Other Assets	1,909,215	2,381,592
TOTAL	61,366,652	59,430,496
Contingent liabilities	12	59,705,939
Bills for Collection	3,999,717	4,009,704

The Schedules referred to above form an integral part of the Balance Sheet.

The Balance Sheet has been prepared in conformity with Form 'A' of the Third Schedule to the Banking Regulation Act, 1949.

As per our report of even date.

For S.R. Batliboi & Co.

Chartered Accountants Nasser Munjee Murali M Natrajan Narayan K. Seshadri
Chairman MD & CEO Director

per Surekha Gracias Bharat Sampat H.V. Barve
Partner EVP & CFO V.P. & Company Secretary

Membership No.: 105488

Place: Mumbai

Date: April 16th, 2010

PROFIT & LOSS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2010

Schedule	Year ended 31.03.2010 (Rs. in 000's)	Year ended 31.03.2009 (Rs. in 000's)
I. INCOME		
Interest Earned	4,594,043	6,452,052
Other Income	1,070,880	1,200,637
TOTAL	5,664,923	7,652,689
II. EXPENDITURE		
Interest Expended	3,174,200	4,479,511
Operating Expenses	2,008,052	2,419,807
Provisions and Contingencies	1,267,172	1,634,326
TOTAL	6,449,424	8,533,644
III. PROFIT / (LOSS)		
Net Profit / (Loss) for the Period	(784,501)	(880,955)
Profit / (Loss) Brought Forward	(2,998,897)	(2,062,013)
TOTAL	(3,783,398)	(2,942,968)
IV. APPROPRIATIONS		
Transfer to Statutory Reserve	-	-
Transfer to Revaluation Reserve	-	-
Transfer to Capital Reserve	-	47,272
Transfer to Investment Reserve	347	8,657
Balance carried over to Balance Sheet	(3,783,745)	(2,998,897)
TOTAL	(3,783,398)	(2,942,968)
Earning per share		
(i) Basic (Rs.)	(4.25)	(5.05)
(ii) Diluted (Rs.)	(4.25)	(5.05)
Face Value per share (Rs.)	10.00	10.00
Significant Accounting Policies	17	
Notes to Accounts	18	

The Schedules referred to above form an integral part of the Profit and Loss Account.

The Profit and Loss Account has been prepared in conformity with Form 'B' of the Third Schedule to the Banking Regulation Act, 1949.

As per our report of even date.

For S.R. Batliboi & Co.

Chartered Accountants Nasser Munjee Murali M Natrajan Narayan K. Seshadri
Chairman MD & CEO Director

per Surekha Gracias Bharat Sampat H.V. Barve
Partner EVP & CFO V.P. & Company Secretary

Membership No.: 105488

Place: Mumbai

Date: April 16, 2010

CASH FLOW STATEMENT FOR THE YEAR ENDED MARCH 31, 2010

	31-Mar-10	31-Mar-09
Cash Flow from Operating Activities		
Net Profit / (Loss) for the year	(784,501)	(880,955)
Adjustments for:		
Provisions for Advances	1,135,175	1,494,125
Provisions for Restructured Advances	9,343	12,819
Provision for Investments	15,819	35,346
Provision for Standard Assets	(1,199)	(27,471)
Provision for Income Tax (including wealth tax)	57,123	4,053
Provision for Fringe Benefit Tax	-	10,902
Provision for Other Assets	49,488	102,430
Depreciation on Fixed Assets	153,758	150,481
Loss / (Profit) on Sale of Fixed Assets	2,485	(47,272)
Amortisation of Premium on Investment	106,420	132,693
Amortisation of Premium on Acquired Assets	4,703	5,152
ESOP Compensation	(4,892)	8,161
Adjustments for:		
Increase / (Decrease) in Deposits	1,404,371	(14,279,590)
Increase / (Decrease) in Borrowings	109,944	(152,864)
Increase / (Decrease) in Other Liabilities & Provisions	(71,657)	(910,080)
(Increase) / Decrease in Investments	(4,084,266)	4,961,775
(Increase) / Decrease in Advances	(3,006,515)	6,449,414
(Increase) / Decrease in Other Assets	388,952	(266,191)
Refund/(Payment) of direct taxes (Including Tax Deducted at Source)	(23,185)	(54,946)
Net Cash generated from Operating activities	A (4,538,634)	(3,252,018)
Cash flow from investing activities		
Purchase of Fixed assets	(42,801)	(179,109)
Proceeds from sale of Fixed Assets	6,088	79,240
Net Cash flow from Investing activities	B (36,713)	(99,869)
Cash flow from financing activities		
Net Proceeds from Issue of Capital	829,255	-
Issue of Subordinated Debt	650,000	-
Repayment of Subordinated Debt	(180,000)	(660,000)
Payment of Unclaimed Dividend / Transfer to Investor Education Protection Fund	(2,610)	(1,461)
Net Cash flow from Financing activities	C 1,296,645	(661,461)
Net Increase / (Decrease) in Cash & Cash Equivalent	A+B+C (3,278,702)	(4,013,348)
Cash and Cash equivalent at the beginning of the year	6,602,182	10,615,530
Cash and Cash equivalent at the end of the year	3,323,480	6,602,182

As per our report of even date

For S.R. Batliboi & Co.

Chartered Accountants Nasser Munjee Murali M Natrajan Narayan K. Seshadri
Chairman MD & CEO Director

per Surekha Gracias Bharat Sampat H.V. Barve
Partner EVP & CFO Company Secretary

Membership No.: 105488

Place: Mumbai

Date: April 16, 2010

SCHEDULE 1 - CAPITAL

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
Authorised Capital		
30,00,00,000 (Previous year 30,00,00,000)	3,000,000	3,000,000
Equity Shares of Rs. 10/- each		
Issued, Subscribed and Paid up Capital		
19,99,85,189 (Previous year 17,42,98,854)	1,999,852	1,742,989
Equity Shares of Rs. 10/- each		
TOTAL	1,999,852	1,742,989

SCHEDULE 2 - RESERVES & SURPLUS

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. Statutory Reserve		
Opening balance	923,256	923,256
Additions during the year	-	-
Total (I)	923,256	923,256
II. Capital Reserve		
a) Revaluation Reserve		
Opening balance	598,692	103,948
Additions during the year	(12,168)	520,081
Deductions during the year	-	(25,337)
Total (a)	586,524	598,692
b) Other Capital Reserve		
Opening balance	330,112	282,840
Additions during the year	-	47,272
Deductions during the year	-	-
Total (b)	330,112	330,112
Total (a + b) (II)	916,636	928,804
III. Share Premium		
Opening balance	5,328,931	5,328,931
Additions during the year	572,392	-
Deduction during the year	-	-
Total (III)	5,901,323	5,328,931
IV. Revenue and other Reserves		
Investment Reserve		
Opening balance	32,144	23,487
Additions during the year	347	8,657
Deductions during the year	-	-
Total (IV)	32,491	32,144
V. Balance in Profit & Loss Account	(3,783,745)	(2,998,897)
TOTAL (I to V)	3,989,961	4,214,238

SCHEDULE 3 - DEPOSITS

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
A. I. Demand Deposits		
(i) From Banks	17,151	30,090
(ii) From Others	7,718,929	6,663,897
Total (I)	7,736,080	6,693,987
II. Savings Bank Deposits		
Total (II)	9,191,488	7,716,514
III. Term Deposits		
(i) From Banks	1,590,000	3,956,500
(ii) From Others	29,355,720	28,101,916
Total (III)	30,945,720	32,058,416
TOTAL (I, II and III)	47,873,288	46,468,917
B. I. Deposits of branches in India		
II. Deposits of branches outside India	-	-
TOTAL	47,873,288	46,468,917

SCHEDULE 4 - BORROWINGS

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. Borrowings in India		
i. Reserve Bank of India	-	-
ii. Other Banks	1,964,130	2,808,973
iii. Other Institutions and Agencies	1,470,000	1,000,000
(iv) Sub-Ordinated Debts	3,434,130	3,808,973
Total (I)	1,600,990	646,203
II. Borrowings outside India		
Total (I & II)	5,035,120	4,455,176

Secured Borrowings included in I & II above - Rs.Nil (Previous Year Rs. Nil)

SCHEDULE 5 - OTHER LIABILITIES AND PROVISIONS

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. Bills Payable		
Total (I)	1,042,527	812,285
II. Inter Office adjustments (Net)		
Total (II)	586,416	644,304
V. Others		
(i) Provision for standard assets	252,531	253,730
(ii) Other liabilities (including provisions)	565,716	812,724
TOTAL	2,447,190	2,523,043

SCHEDULE 6 - CASH AND BALANCES WITH RESERVE BANK OF INDIA

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. Cash in hand		
(including foreign currency notes - Rs. Nil (Previous Year Rs. Nil))	484,062	364,122
II. Balances with Reserve Bank of India		
i. In Current Accounts	2,429,579	2,504,653
ii. In Other Accounts	-	-
Total (II)	2,429,579	2,504,653
TOTAL (I & II)	2,913,641	2,868,775

SCHEDULE 7 - BALANCES WITH BANKS AND MONEY AT CALL AND SHORT NOTICE

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. In India		
i. Balances with Banks		
a. In Current Accounts**	216,453	341,175
b. In Other Deposit Accounts	54,023	107,867
** includes funds in transit		
Total	270,476	449,042
ii. Money at Call and Short Notice		
a. With Banks	-	3,199,260
b. With Other Institutions	-	3,199,260
Total (I)	270,476	3,648,302
II. Outside India		
i. In Current Accounts	25,092	32,863
ii. In Other Deposit Accounts	114,271	52,242
iii. Money at Call and Short Notice	-	-
Total (II)	139,363	85,105
TOTAL (I & II)	409,839	3,733,407

SCHEDULE 8 - INVESTMENTS

	As on 31.03.2010 (Rs. in 000's)	As on 31.03.2009 (Rs. in 000's)
I. Investments in India		
Net Investments in:-		
i. Government securities	15,660,223	12,503,622
ii. Other approved securities	129,287	171,235
iii. Shares	26,156	9,838
iv. Debentures and Bonds	40,000	49,948
v. Subsidiaries and / or joint ventures	-	-
vi. Other Investments:		
a. Units of Mutual Funds / CDs	-	246,310
b. Pass Through Certificates / Security Receipts	3,912,961	3,028,022
c. Deposits with NABARD RIDF	276,575	138,900
d. Deposits with SIDBI MSME (Refinance) Fund	134,100	

Audited Financial Results for the year ended 31st March 2010



DEVELOPMENT CREDIT BANK LIMITED

Registered Office: 301, Delta Plaza, 3rd floor, 414 Veer Savarkar Marg, Prabhadevi, Mumbai - 400 025

- 11. FOREIGN EXCHANGE TRANSACTIONS**
- 11.1 Initial recognition:**
Foreign currency transactions are recorded in the reporting currency, by applying to the foreign currency amount the exchange rate between the reporting currency and foreign currency at the date of the transaction.
- 11.2 Conversion:**
Foreign currency monetary items are reported using the closing rate notified by Foreign Exchange Dealers Association of India (FEDA), as per the guidelines issued by the RBI.
- 11.3 Exchange differences:**
Exchange difference arising on settlement of monetary items or on reporting monetary items of the Bank at rates different from those at which they were initially recorded during the year, or reported in previous financial statements, are recognised as income or as expenses in the year in which they arise. Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction and non-monetary items which are carried at fair value or other similar valuations denominated in a foreign currency are reported using exchange rates that existed when the values were determined.
- 11.4** Outstanding forward exchange contracts, bills and foreign currency loans are revalued on the balance sheet date at rates notified by FEDA and the resultant gain / loss on revaluation is included in the Profit and Loss Account.
- 11.5** Contingent liabilities denominated in foreign currencies are disclosed in balance sheet date at the rates notified by FEDA.
- 11.6** Forward exchange contracts and other derivative contracts which have overdue receivables which have remained unrepaid over 90 days or more are classified as non-performing assets and provided for as per the extant master circular on Prudential Norms on Income Recognition, Asset Classification and Provisioning issued by the RBI.
- 12. RETIREMENT BENEFITS OF EMPLOYEES:**
- 12.1** Provision in respect of future liability for payment of gratuity is made on the basis of actuarial valuation on projected unit credit method made at the end of the year. Gratuity is funded with the Gratuity Trust duly registered under the provisions of Income Tax Act, 1961. Actuarial gains / losses are immediately taken to Profit and Loss Account and are not deferred.
- 12.2** Retirement benefit in the form of provident fund is a defined contribution scheme and the contributions are charged to the profit and loss account of the year when the contributions to the fund are due. There are no other obligations other than the contribution payable to the fund.
- 13. TAXES ON INCOME:**
- 13.1** Tax expense comprises current and deferred tax. Current income tax is measured at the amount expected to be paid to the tax authorities in accordance with the Income Tax Act, 1961 enacted in India. Deferred Income Tax reflects the impact of current year timing differences between taxable income and accounting income for the year and reversal of timing differences of earlier years.
- 13.2** Deferred tax is measured based on the tax rates and the tax laws enacted or substantially enacted at the balance sheet date. Deferred tax assets and deferred tax liabilities are offset, if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred tax assets and deferred tax liabilities relate to taxes levied by same governing taxation laws. Deferred tax assets are recognised only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realised. In situations where the Bank has unabsorbed depreciation or carry forward tax losses, all deferred tax assets are recognised only if there is virtual certainty supported by convincing evidence that they can be realised against future taxable profits.
- 13.3** At each balance sheet date the Bank re-assesses unrecognised deferred tax assets. It recognises unrecognised deferred tax asset to the extent that it has become reasonably certain or virtually certain, as the case may be that sufficient future taxable income will be available against which such deferred tax assets can be realised.
- 14. ACCOUNTING FOR PROVISIONS, CONTINGENT LIABILITIES AND CONTINGENT ASSETS:**
Provisions are recognised in terms of Accounting Standard-29 on 'Provisions, Contingent Liabilities and Contingent Assets' issued by the ICAI, when there is a present legal or statutory obligation as a result of past events leading to probable outflow of resources, where a reliable estimate can be made to settle the same. Contingent Liabilities are recognised only when there is a possible obligation arising from past events due to occurrence or non-occurrence of one or more uncertain future events, not wholly within the control of the Bank, or where any present obligation cannot be measured in terms of future outflow or resources, or where a reliable estimate of the obligation cannot be made. Obligations are assessed on an ongoing basis and only those having a largely probable outflow of resources are provided for. Contingent Assets are not recognized in the financial statements.
- 15. ACCOUNTING FOR DERIVATIVE CONTRACTS:**
Income from derivative transactions classified as hedge is recorded on an accrual basis and these transactions are not marked to market. Derivative transactions, which are not in the nature of hedge, are marked to market as per the generally accepted practices prevalent in the industry. Any resultant gain or loss is recognised in the Profit & Loss Account.
- 16. EMPLOYEE SHARE BASED PAYMENTS**
Measurement and disclosure of employee share-based employment plans is done in accordance with SEBI (Employee Stock Option Scheme and Employee Stock Purchase Scheme) Guidelines, 1999 and the Guidance Note on Accounting for Employee Share-based Payments issued by the Institute of Chartered Accountants of India. The Bank measures compensation cost relating to employee stock options using the intrinsic value method. Compensation expense is amortised over the vesting period of the option on a straight line basis.
- 17. EARNINGS PER SHARE**
Basic earnings per share is calculated by dividing the net profit or loss for the year attributable to equity shareholders (after deducting attributable taxes) by the weighted average number of equity shares outstanding during the year. For the purpose of calculating diluted earnings per share, the net profit or loss for the year attributable to equity shareholders and the weighted average number of shares outstanding during the year are adjusted for the effect of dilutive potential equity shares.
- 18. CASH AND CASH EQUIVALENTS**
Cash and cash equivalents include cash in hand and ATMs, balances with Reserve Bank of India, balances with other banks / institutions and money at call and short notice (including effect of changes in exchange rates on cash and cash equivalents in foreign currency).
- 19. LEASES**
Leases where lessor effectively retains substantially all risks and benefits of ownership of the leased item are classified as operating leases. Operating lease payments are recognised as an expense in the Profit and Loss account on a straight-line basis over the lease term.

SCHEDULE 18 - Notes to Accounts

1. SHARE CAPITAL & RESERVES

1.1 During the financial year 2009-10 the Bank issued 23,725,835 shares to Qualified Institutional Investors @ Rs.34.14 per share. Net of issue costs, this resulted in an increase of Rs.23.73 crores in Share Capital and Rs.54.61 crores in Share Premium Account.

1.2 Capital to Risk Assets Ratio (CRAR)

Particulars	As per Basel II framework	
	As at 31/03/2010	As at 31/03/2009
i) CRAR (%)	14.85%	13.30%
ii) CRAR - Tier I capital (%)	11.93%	11.50%
iii) CRAR - Tier II Capital (%)	2.92%	1.80%
iv) Percentage of shareholding of the Government of India in nationalised banks	N.A.	N.A.
v) Amount raised by issue of IPO (Rs. in crores)	N.A.	N.A.
vi) Amount raised by issue of Upper Tier II instruments (Rs. in crores)	147.00	100.00

2. SUB-ORDINATED DEBT THROUGH PRIVATE PLACEMENT OF BONDS

During the year the Bank raised Rs.65 crores of subordinated debt. The subordinated debts raised through private placement of bonds are Unsecured Redeemable Non-Convertible Subordinated Tier II bonds in the nature of Promissory Notes to augment capital adequacy.

The details of such outstanding subordinated debt are given below:

Issue Series	Deemed Date of Allotment	Coupon Rate (% p.a.)	Tenure (in months)	Equivalent Amount as on 31/03/2010	
				As at 31/03/2010	Equivalent Amount as on 31/03/2009
II (Option I)	30.09.2003	7.00	68	-	18.00
II (Option II)	30.09.2003	7.30	92	26.00	26.00
III (Option I)	31.03.2004	7.00	75	46.00	46.00
III (Option II)	31.03.2004	7.15	99	10.00	10.00
IV	31.08.2009	11.25	68	65.00	-
Total				147.00	100.00

3. INVESTMENTS

3.1 Particulars of investments and movement in provision held towards depreciation on investments (Rs. in crores)

Particulars	31/03/2010		31/03/2009	
	Value of Investments	Provision	Value of Investments	Provision
1. Value of Investments:				
(i) Gross Value of Investments				
a. In India	2,017.97	-	1,621.73	-
b. Outside India	-	-	-	-
(ii) Provisions for Depreciation				
a. In India	0.04	0.01	-	-
b. Outside India	-	-	-	-
(iii) Net Value of Investments				
a. In India	2,017.93	-	1,621.72	-
b. Outside India	-	-	-	-
2. Movement of provision held towards depreciation on investments:				
(i) Opening balance	0.01	8.00	-	-
(ii) Add: Provision made during the year	1.62	4.40	-	-
(iii) Less: Write-off / write-back of excess provision during the year (including depreciation utilised on sale of securities)	1.59	12.39	-	-
(iv) Closing balance	0.04	0.01	-	-

3.2 The net book value of investments held under the three categories, viz. Held to Maturity (HTM), Held for Trading (HFT) and Available for Sale (AFS) are as under

Category	As at 31/03/2010		As at 31/03/2009	
	Rs. in crores	%	Rs. in crores	%
Held to Maturity	1,698.98	83.70	1,080.81	66.65
Held for Trading	2.62	0.13	77.95	4.80
Available for Sale	326.33	16.17	462.96	28.55
Total	2,017.93	100.00	1,621.72	100.00

3.3 Repo Transactions

Financial Year 2009-2010

Particulars	Minimum outstanding during the year	Maximum outstanding during the year	Daily Average outstanding during the year	Balance as at
				31/03/2010
Securities Sold under Repos *	-	-	-	-
Securities purchased under Reverse Repos *	-	550.00	104.36	-

* Includes RBI LAF at face value and other securities at market value

Financial Year 2008-2009

Particulars	Minimum outstanding during the year	Maximum outstanding during the year	Daily Average outstanding during the year	Balance as at
				31/03/2009
Securities Sold under Repos *	-	20.06	0.16	-
Securities purchased under Reverse Repos *	-	680.00	139.28	-

* Includes RBI LAF at face value and other securities at market value

3.4 Non-SLR Investments Portfolio - Issuer Composition of Non-SLR Investments

Balances as at March 31, 2010

Sr. No.	Issuer	Amount	Extent of Private Placement	Extent of Below Investment grade securities	Extent of Unrated Securities *	Extent of Unlisted Securities *
1.	PSUs	-	-	-	-	-
2.	Fis	432.36	-	-	-	-
3.	Banks	4.00	4.00	-	-	-
4.	Private Corporates	2.62	-	-	-	0.52 @
5.	Subsidiaries / Joint Ventures	-	-	-	-	-
6.	Others	-	-	-	-	-
7.	Provision held towards Depreciation	(0.01)	-	-	-	-
Total		438.98	4.00	-	-	0.52

* exclusive of deposits with NABARD, SIDBI and NHB

@ includes shares acquired under initial public offer and awaiting listing

Balances as at March 31, 2009

Sr. No.	Issuer	Amount	Extent of Private Placement	Extent of Below Investment grade securities	Extent of Unrated Securities *	Extent of Unlisted Securities *
1.	PSUs	-	-	-	-	-
2.	Fis	323.63	323.63	-	-	-
3.	Banks	29.63	5.00	-	-	-
4.	Private Corporates	0.98	0.98	-	0.98	0.98
5.	Subsidiaries / Joint Ventures	-	-	-	-	-
6.	Others	-	-	-	-	-
7.	Provision held towards Depreciation	(0.01)	-	-	-	-
Total		354.23	329.61	-	0.98	0.98

* exclusive of deposits with NABARD, SIDBI and NHB

Non-Performing Non-SLR Investments

Particulars	(Rs. in crores)	
	31/03/2010	31/03/2009
Opening Balance	NIL	NIL
Additions during the year	NIL	NIL
Reductions during the year	NIL	NIL
Closing Balance	NIL	NIL
Total provisions held	NIL	NIL

4. DERIVATIVES

4.1 Forward Rate Agreement / Interest Rate Swap

Particulars	(Rs. in crores)	
	31/03/2010	31/03/2009
i. The notional principal of swap agreements	50.00	200.00
ii. Losses which would be incurred if counterparties failed to fulfill their obligations under the agreements	0.56	3.66
iii. Collateral required by the bank upon entering into swaps	-	-
iv. Concentration of credit risk arising from the swaps (with Banks)	100.00%	100.00%
v. The fair value of the swap book	0.12	0.53

4.2 Exchange Traded Interest Rate Derivatives

Sr. No	Particulars	(Rs. in crores)	
		31/03/2010	31/03/2009
i.	Notional principal amount of exchange traded interest rate derivatives undertaken during the year (instrument-wise)	NIL	NIL
ii.	Notional principal amount of exchange traded interest rate derivatives outstanding (instrument-wise)	NIL	NIL
iii.	Notional principal amount of exchange traded interest rate derivatives outstanding and not 'highly effective' (instrument-wise)	NIL	NIL
iv.	Mark-to-market value of exchange traded interest rate derivatives outstanding and not 'highly effective' (instrument-wise)	NIL	NIL

4.3 Disclosures on risk exposure in derivatives

Qualitative Disclosures

Management of Risk in Derivatives Trading

The Bank's market risk unit plays a key role in sanctioning of the limits, and laying down of the risk assessment and monitoring methods. The policies of the Bank include setting limits upon the notional principle value of product specific gaps, maximum tenor, overall outstanding and also the setting-up of counter party-wise, tenor-wise limits. All limits are monitored on a daily basis by the Bank's Treasury and Settlements Department. Exposure reports are submitted to the Treasurer as well as the Head-Market Risk and any limit excesses are brought to the notice of the management immediately for further action.

Policies for Hedging Risk

All transactions undertaken by the Bank for trading purposes are classified under the Trading Book. All other transactions are classified as a part of the Banking Book. The Banking Book includes transactions concluded for the purpose of providing structures to customers on a back to back basis. It also consists of transactions in the nature of hedges based on identification of supporting trades, with appropriate linkages done for matching amounts and tenor within the approved tolerance limits.

The accounting for all derivative trades is done for the Notional amount on the trade date. The valuation of all outstanding trades is done category wise. The valuation for outstanding trades under the Trading portfolio is done on a daily basis and the net MTM is accounted in the Profit & Loss account. The valuation for outstanding trades under the hedged portfolio is done on a monthly basis and the net MTM if any is accounted in the Profit & Loss account on monthly basis. Valuation of the outstanding hedged Forex Options is done on a monthly basis and the net MTM is zero as all customer trades are hedged on identical basis with counter party banks.

Coupon payments on IRS are settled on a net basis for individual trades on settlement date. Interest income is recognised on settlement date.

The MTM position on all outstanding trades of individual corporate customers is reported on a monthly basis to Credit Risk department for exposure monitoring.

Quantitative disclosures

Sr. No.	Particulars	Currency Derivatives		Interest Rate Derivatives	
		31/03/2010	31/03/2009	31/03/2010	31/03/2009
1.	Derivatives (notional Principal Amount)				
	(a) For hedging	626.94	0.00	681.15	50.00
	(b) For trading	0.00	50.00	-	150.00
2.	Marked to Market position				
	(a) Asset (+)	24.58	0.56	48.45	3.66
	(b) Liability (-)	24.58	0.44	48.42	3.13
3.	Credit Exposure*	85.12	0.81	48.45	3.66
4.	Likely impact of one percentage change in Interest Rate (100*PV01) ³				
	(a) On hedging derivatives	-	-	-	0.01
	(b) On trading derivatives	-	0.08	-	0.01
5.	Maximum and Minimum of 100*PV01 observed during the year ⁴				
	(a) On hedging	NIL	NIL	NIL	0.02
	Maximum	NIL	NIL	NIL	0.00
	Minimum				
	(b) On trading	NIL	0.28	NIL	0.02
	Maximum	NIL	0.00	NIL	0.00
	Minimum				

Note:

- Currency derivative includes currency options and cross currency swaps.
- Credit exposure is calculated as per the Current Exposure method.
- Since the portfolio of currency derivatives is a completely hedged book, the Bank has not computed the PV01 for these derivatives.
- The Bank has computed maximum and minimum of PV01 for the year based on balances at the end of every month.
- Foreign exchange forward contracts have not been included in the above disclosure.
- The amount of notional principal shown above is converted as per the closing rate of FEDA for outstanding foreign currency items.

5. Asset Quality:

5.1 Non-Performing Assets (NPAs)

Particulars	(Rs. in crores)	
	31/03/2010	31/03/2009
(i) Net NPAs to Net Advances (%)	3.11%	3.88%
(ii) Movement of NPAs (Gross)		
(a) Opening balance	290.00	57.67
(b) Additions during the year	193.17	304.73
(c) Reductions during the year (including technical write off)	163.99	72.40
(d) Closing balance	319.18	290.00
(iii) Movement of Net NPAs		
(a) Opening balance	127.01	26.98
(b) Additions during the year	60.55	145.06
(c) Reductions during the year	79.94*	45.03
(d) Closing balance	107.62	127.01
(iv) Movement of provisions for NPAs (excluding provision on Standard Assets)		
(a) Opening balance	163.00	30.69
(b) Provisions made during the year	132.62	159.68
(c) Write-off / write-back of excess provisions	84.11	27.37
(d) Closing balance	211.51	163.00

*includes interest capitalisation of Rs. 0.05 crores.

5.2 Movement of Gross NPAs for the year ended March 31, 2010

Particulars	(Rs. in crores)	
	31/03/2010	31/03/2009
Gross NPAs as on April 1, 2009 (Opening balance)	290.00	
Additions during the year*	193.17	
Sub-total (A)	483.17	
Less:		
i. Upgradations	48.48	
ii. Recoveries (excluding recoveries made from upgraded accounts)	57.06	
iii. Write-offs (including technical write-offs)	58.45	
Sub-total (B)	163.99	
Gross NPAs as on March 31, 2010 (A-B)	319.18	

*including fresh NPAs during the year

5.3 Concentration of NPAs as on March 31, 2010

Particulars	(Rs. in crores)	
	31/03/2010	31/03/2009
Total Exposure to top four NPA accounts *	18.60	

* NPAs are taken on net basis.

Exposure includes funded and non-funded exposures identified as NPA

5.4 Sector-wise NPAs as on March 31, 2010

Sr. No.	Sector	Percentage of NPAs to Total Advances in that Sector	
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Audited Financial Results for the year ended 31st March 2010

DEVELOPMENT CREDIT BANK LIMITED

Registered Office: 301, Delta Plaza, 3rd floor, 414 Veer Savarkar Marg, Prabhadevi, Mumbai - 400 025



8.3 Details of Single Borrower Limit (SBL) / Group Borrower Limit (GBL) exceeded by the Bank
As per regulatory guidelines, the Bank should restrict its exposure to 15% of its net-worth to any Single Borrower, defined as Single Borrower Limit and 40% as Group Borrower Limit. Additionally, the Bank can lend 5% to infrastructure projects and a further 5% with the specific approval of its Board. During the year ended March 31, 2010 the Bank had extended an exposure of Rs.120.00 crores to Simplex Infrastructure Ltd. with the specific approval of its Board of Directors, which is within the overall limits prescribed above, though exceeding the basic limit of 15% and the additional limit of 5% for infrastructure projects. There was no exposure exceeding the GBL in FY 2009-10 and no exposure exceeding the SBL and GBL during the previous financial year ended March 31, 2009.

8.4 Unsecured Advances
Details of advances included in Schedule 9 where intangibles like rights, licenses, authorisations, etc. are charged to Bank as collateral:

Particulars	31/03/2010	31/03/2009
Total amount of advances against intangible collateral	5.04	NIL
Estimated value of intangible collateral	4.38	NIL

As per directions from RBI, these advances are treated as unsecured advances in schedule 9.

9 COMPLIANCE WITH ACCOUNTING STANDARDS, READ WITH RBI GUIDELINES

9.1 Staff Retirement Benefits (Accounting Standard 15 Revised)

The contribution to employees Provident Fund amounted to Rs. 3.37 crores for the year ended March 31, 2010 (Previous year Rs. 4.37 crores).

The Company has a gratuity trust approved by Income Tax Department namely "Development Credit Bank Ltd. Staff Gratuity Fund". Every employee who has completed 5 years or more of service gets gratuity on separation at half month's last drawn salary for each completed year of service, subject to a cap of Rs. 3.50 lakhs for employees who joined after 01.04.2006 and without any such limit for other employees.

Reconciliation of opening and closing balance of the present value of the defined benefit obligation for gratuity benefits is given below:

Particulars	31/03/2010	31/03/2009
Balance sheet Details of provision for Gratuity		
Defined benefit obligation	5.35	5.65
Fair value of planned Assets	8.00	6.04
	(2.65)	(0.39)
Less: Unrecognised past service cost	-	0.22
Opening obligations as on 01-04-2009	5.65	8.09
Interest Cost	0.39	0.46
Current Service Cost	1.14	1.11
Past Service Cost	-	-
Benefits paid	(0.84)	(2.50)
Actuarial (gain) loss on Obligation	(0.99)	(1.51)
Present value of obligation 31-03-2010	5.35	5.65
Fair value of plan assets 01-04-2009	6.04	7.87
Expected Return on plan assets	0.56	0.56
Contributions	-	2.23
Benefits paid	(0.85)	(2.50)
Actuarial gain (Loss) plan assets	2.25	(2.12)
Fair value of plan assets 31-03-2010	8.00	6.04
Cost for the year		
Current service cost	1.14	1.11
Interest cost	0.39	0.46
Expected return on plan assets	(0.56)	(0.56)
Net Actuarial (gain) loss recognised in the year	(3.24)	0.61
Past service cost	-	0.22
Expenses recognised in the statement of Profit & Loss	(2.27)	1.84
Experience Adjustment	31/03/2010	31/03/2009
Experience Adjustment on obligation	(0.81)	(0.98)
Experience Adjustment on plan assets	2.26	(2.12)
Assumptions		
Discount rate	7.50% p.a.	6.70% p.a.
Expected return on plan assets	8.00% p.a.	8.00% p.a.
Mortality	LIC (94-96) ULTIMATE	LIC (94-96) ULTIMATE
Future salary increases	5.00% p.a.	5.00% p.a.

All the plan assets are invested by the gratuity trust namely "Development Credit Bank Ltd. Staff Gratuity Fund" in Government securities (about 25%), high rated corporate bonds (about 65%), and / or units of mutual funds / insurance companies (about 10%) set up as dedicated funds for management of gratuity funds.

The estimates of future salary increases, considered in actuarial valuation, take account of inflation, seniority, promotion and other relevant factors, such as supply and demand in the employment market.

9.2 Employees' Stock Options

The Shareholders of the Bank had approved an ESOP plan Phase I in November 2005, enabling the Board and / or the Nomination Committee to grant such number of equity shares and / or equity linked instruments including options of the Bank not exceeding 4% of the Issued Capital or 60,00,000 Equity Shares of the Bank. The Shareholders, at the Annual General Meeting held in September 2006, had approved an additional 3% of the Issued Capital, aggregating the total Equity Share Capital reserved for all ESOPs to 7% of the Issued Capital from time to time. As the shares of the Bank were subsequently listed, confirmation of Shareholders was obtained at the Extra-Ordinary General Meeting held on 15th December, 2006, in line with the guidelines of the Securities & Exchange Board of India. Pursuant thereto, during the year the Nomination Committee of the Bank granted 17,00,000 options under Sub Plan 1 at a price of Rs. 23.60 per option on June 19, 2009, 5,92,000 options under Sub Plan 2 at a price of Rs. 41.50 per option on October 12, 2009 and 6,49,500 options under Sub Plan 2 at a price of Rs. 38.90 per option on January 14, 2010.

Under the stock option scheme, options vest in a graded manner over a 5 year period, with 40% at the end of the 3rd year from the date of the grant, 30% at the end of the 4th year from the date of the grant and 30% at the end of the 5th year from the date of the grant for Sub Plan 1 & 30% at the end of the 2nd year from the date of grant, 30% at the end of the 3rd year from the date of the grant, 20% at the end of the 4th year from the date of the grant and 20% at the end of the 5th year from the date of the grant for Sub Plan 2.

Mr. Murali M. Natrajan, MD & CEO has been granted 17,00,000 options. Per terms of his appointment duly approved by the Board of Directors-

- 50% of these options shall vest in him and shall be exercisable after completing one year from the date of grant.
- Balance 50% shall vest in accordance with vesting schedule of Sub Plan 1 as mentioned above.

Method used for accounting for ESOP

The Bank has applied the intrinsic value method to account for the compensation cost of ESOP to the employees of the Bank. Intrinsic value is the amount by which the quoted market price of the underlying share exceeds the exercise price of the options.

Activity in options outstanding under Employees Stock Option Plan

Particulars	Stock options outstanding			
	31/03/2010		31/03/2009	
	Number of options	Weighted Average Exercise Price	Number of options	Weighted Average Exercise Price
Options outstanding at the beginning of the year	7,090,865	51.66	8,393,017	46.58
Granted during the year	2,941,500	30.57	2,304,650	72.64
Exercised during the year	1,960,500	23.40	-	-
Forfeited / Lapsed during the year	2,120,790	57.98	3,606,802	53.30
Options outstanding at the end of the year	5,951,135	48.29	7,090,865	51.66
Options exercisable	876,035	48.59	2,146,920	25.85

Summary of stock options outstanding as on March 31, 2010 is given below

Range of exercise price (Rupees per share)	Number of shares arising out of options (Number of shares)	Weighted average exercise price (Rupees)	Weighted average remaining contractual life (Number of years)
Rs. 17.00 - Rs. 24.00	2,365,950	23.45	3.80
Rs. 25.00 - Rs. 109.00	3,068,035	56.06	3.22
Rs. 110.00 - Rs. 200.00	517,150	115.86	2.98

There are 1,960,500 stock options exercised during the period ended March 31, 2010

Fair value Methodology

The fair value of options used to compute proforma net income and earnings per equity share have been estimated using the binomial option pricing model. The Bank estimated the volatility based on the historical share prices. The various assumptions considered in the pricing model for ESOPs granted during the year ended March 31, 2010 are:

Particulars	31/03/2010	31/03/2009
Dividend Yield	-	-
Expected Volatility	52% - 74%	49% - 63%
Risk Free Interest Rate	7.51%	6.32%
Expected life of options	1-4 years	1-2 years

Impact of Fair Value Method on Net Profit and EPS

Had the compensation cost for the Bank's stock option plans outstanding been determined based on the fair value approach, the Bank's net profit and earnings per share would have been as per the pro forma amounts indicated below:

Particulars	31/03/2010	31/03/2009
Net Profit (as reported)	(78.45)	(88.10)
Add: Stock based compensation expense accounted	(0.49)	0.82
	(78.94)	(87.28)
Less: Stock based compensation expense determined under fair value based method (pro forma)	1.14	2.54
Net Profit (pro forma)	(80.08)	(89.82)

The options granted before the listing of the Bank's equity on the stock exchange has not been fair valued for the purpose calculating the impact on Net profit and EPS.

Particulars	31/03/2010	31/03/2009
Basic earnings per share (as reported)	(4.25)	(5.05)
Basic earnings per share (pro forma)	(4.34)	(5.15)
Diluted earnings per share (as reported)	(4.25)	(5.05)
Diluted earnings per share (pro forma)	(4.34)	(5.15)

9.3 Segment Reporting

Part A: Business Segments

As per the RBI guidelines on Segment reporting the Bank has classified its activity into Treasury operations, Corporate Banking, Retail Banking, and other Banking operations.

Treasury operations includes all financial markets activities undertaken on behalf of the Bank's customers, proprietary trading, maintenance of reserve requirements and resource mobilisation from other banks and financial institutions.

Corporate Banking includes lending, deposit taking and other services offered to corporate customers.

Retail Banking includes lending, deposit taking and other services offered to retail customers.

Other Banking Operations includes para banking activities like third party product distribution, merchant banking etc.

Business Segments	Treasury		Corporate / Wholesale Banking		Retail Banking		Other Banking Operations		Total	
	FY 2009 - 10	FY 2008 - 09	FY 2009 - 10	FY 2008 - 09	FY 2009 - 10	FY 2008 - 09	FY 2009 - 10	FY 2008 - 09	FY 2009 - 10	FY 2008 - 09
	Revenue	141.15	313.90	163.20	232.10	429.52	376.37	15.95	20.56	749.82
Results	0.76	(9.99)	(12.99)	(26.26)	(71.72)	(45.02)	11.21	(5.33)	(72.74)	(86.60)
Unallocated expenses									-	-
Operating profit									48.27	75.34
Income taxes									(5.71)	(1.50)
Extraordinary profit / loss									-	-
Net profit									(78.45)	(88.10)
Other Information										
Segment assets	2,316.25	2,284.08	2,173.20	1,587.00	1,545.25	1,964.57	4.98	3.00	6,039.68	5,838.65
Unallocated assets									96.99	104.40
Total assets									6,136.67	5,943.05
Segment liabilities	779.62	1,094.90	528.08	842.37	4,216.45	3,395.36	1.08	4.78	5,525.23	5,337.41
Unallocated liabilities									611.44	605.64
Total liabilities									6,136.67	5,943.05

Part B: Geographic Segments

The Bank does not have overseas branches and the operations are entirely domestic. Therefore, no separate reporting is done based on geographic segments.

In computing the above information, certain estimates and assumptions have been made by management which have been relied upon by the auditors.

9.4 Related Party Transactions

Related Party Transactions in terms of AS-18 on "Related Party Disclosures" are disclosed below:

List of Related Parties and details of transactions entered into with them during the year

Associate

Platinum Jubilee Investments Ltd.

As per para 4.5 of the Master circular on Disclosure in Financial Statements Notes to Accounts dated 1st July, 2009, where there is only one entity in any category of related party, banks need not disclose any details pertaining to that related party other than the relationship with that related party.

Since Platinum Jubilee Investments Ltd. is the only entity in the category of associates, details pertaining to the same are not disclosed.

The details of transactions entered into with the Key Management Personnel of the Bank are as under:

Financial Year 2009-10

Mr. Murali M Natrajan : Managing Director (from 29 April, 2009)

Managerial Remuneration : Rs. 1.69 crores

Financial Year 2008-09

Mr. Gautam Vir : Managing Director (till January 15, 2009)

Managerial Remuneration : Rs. 1.03 crores

9.5 Deferred Tax

a. In accordance with AS-22 on "Accounting for Taxes on Income" issued by the Institute of Chartered Accountants of India, the Bank has recognised Deferred Tax Assets on such timing differences where there is a virtual certainty based on contracts and arrangements in place that such deferred tax assets can be reversed. Deferred Tax Assets have been recognised on unabsorbed depreciation to the extent of deferred tax liability arising on account of timing difference arising between book depreciation and tax depreciation.

b. The composition of Deferred Tax Liabilities (DTL) & Deferred Tax Assets (DTA) is as under:

Sr. No	Particulars	As at 31/03/2010	As at 31/03/2009
A.	DTA :		
(i)	Provision for Loan Losses / Non Banking Assets	7.08	8.78
(ii)	Unabsorbed Depreciation	14.57	14.58
(iii)	Provision for Other Assets	0.71	0.71
	Total DTA	22.36	24.07

Sr. No	Particulars	As at 31/03/2010	As at 31/03/2009
B.	DTL :		
(i)	Depreciation	14.57	14.58
	Total DTL	14.57	14.58
C.	NET DTA	7.79	9.49

9.6 Provisions, Contingent Liabilities and Contingent Assets

a. Description of Contingent Liabilities

Sr. No.	Contingent Liability (*)	Brief Description
1.	Claim against the Bank not acknowledged as Debts.	An amount of Rs. 114.39 crores is outstanding as at 31/03/2010, as claims against the Bank not acknowledged as Debts, including Rs. 92.83 crores being in the nature of a contingent liability on account of proceedings pending with Income Tax authorities. Of this, claims amounting to Rs. 29.04 crores, for which relief was granted to the Bank, has been appealed against by the Income Tax Department. The Bank does not expect the outcome of these proceedings to have a materially adverse effect on its financial results.
2.	Liability on account of outstanding forward exchange and derivative contracts	The Bank enters into foreign exchange contracts on its own account and for customers and currency options / swaps on a pure hedge basis. The Bank also enters into Interest rates swaps on its own account. Forward exchange contracts are commitments to buy or sell foreign currency at a future date at the contracted rate. Currency swaps are commitments to exchange cash flows by way of interest / principal in two currencies, based on ruling spot rates. Interest rate swaps are commitments to exchange fixed and floating interest rate cash flows. A foreign currency option is an agreement between two parties in which one grants to the other the right to buy or sell a specified amount of currency at a specific price within a specified time period or at a specified future time.
3.	Guarantees given on behalf of constituents, Acceptances, Endorsements and Others	As a part of its commercial banking activities, the Bank issues Letters of Credit and Guarantees on behalf of its customers.
4.	Other items for which the Bank is contingently liable.	These include purchase and sale of securities on trade date basis where the settlement is guaranteed by the Clearing corporation of India Limited / Stock Holding Corporation of India Limited.

*Also refer Schedule 12.

10 FLOATING PROVISIONS, CUSTOMER COMPLAINTS AND AWARDS PASSED BY BANKING OMBUDSMAN

10.1 Details of "Provisions & Contingencies" debited to Profit & Loss Account

Particulars	31/03/2010	31/03/2009
Depreciation on Investments	1.58	3.53
Provision / write-off towards non-performing assets	113.52	149.41
Provision for Standard Assets	(0.12)	(2.75)
Provision for Income Tax	5.71	0.41
Provision for Fringe Benefit Tax	-	1.09
Sacrifice in One Time Settlement	0.14	0.21
Provision for Other Assets	4.95	9.89
Provisions for Restructured Advances*	0.94	1.28
Provision for Assets Acquired in Satisfaction of Debts	-	0.35
Total	126.72	163.42

* Provision for restructured advances includes NPV provision on standard advances of Rs. 0.89 crores. (Previous year: Rs. 0.42 crores)

With a view to better align the provisions for unsecured personal lending with incidence of credit losses, effective April 1, 2009 provisioning for such assets has been revised with approval from the Reserve Bank of India. Consequently, provision for the year is lower by Rs. 21.80 crores without any reversal of provisions made in earlier periods.

10.2 Floating Provisions

There are no floating provisions during the year ended March 31, 2010 or in the previous financial year.

10.3 Provisioning Coverage Ratio

In accordance with RBI circular dated December 1, 2009, the Banks Provision Coverage Ratio at March 31, 2010 is 70.04% (previous year: 56.21%)

10.4 Customer Complaints+

Particulars	As at 31/03/2010	As at 31/03/2009
(a) No. of complaints pending at the beginning of the year	5	8
(b) No. of complaints received during the year	230	417
(c) No. of complaints redressed during the year	223	420
(d) No. of complaints pending at the end of the year*	12	5

* Out of 12 (Previous year: 5) pending complaints, 9 (Previous year: 3) pertain to CDRF cases.

+ As compiled by management and relied upon by the auditors.

10.5 Awards passed by the Banking Ombudsman+

Particulars	As at 31/03/2010	As at 31/03/2009
(a) No. of unimplemented Awards at the beginning of the year	-	-
(b) No. of Awards passed by Banking Ombudsman during the year	-	-
(c) No. of Awards implemented during the year	-	-
(d) No. of unimplemented Awards Pending at the end of the year	-	-