

Terms and Conditions:

- I understand that this arrangement between Zoho Corporation Private Limited (“Zoho”) and DCB Bank Limited (“DCB Bank”) will allow me to initiate payment instructions through Zoho instead of logging in to DCB Bank’s Internet Banking facility.
- I understand that I am using this facility entirely at my own risk and responsibility.
- I acknowledge that Zoho merely acts as a transaction aggregator and all the payment instructions initiated via Zoho will be processed by DCB Bank through DCB Bank’s Internet Banking facility.
- I acknowledge that DCB Bank, and not Zoho, may levy transactional charges for processing payment instructions and that the transaction charges will be calculated as per the schedule of charges stipulated by DCB Bank from time to time on its website.
- I agree not to hold Zoho and/or DCB Bank liable and responsible in any manner for any loss or damage arising or resulting from delay/failure in delivery or non-delivery/receipt of electronic instructions or any mistake, omission or error in transmission of payments that occurs from any cause whatsoever including any event or act beyond Zoho or DCB Bank’s control. I understand that any claim against Zoho must be initiated within a period of 90 days from the date of occurrence of the event that gave rise to the claim.
- I understand that I am solely responsible for maintaining the confidentiality of the login ID and password of my Zoho account and for each and every activity(ies) that occurs as a part of my availing of this facility.
- I understand that I am solely responsible for ensuring accuracy of the payment information before initiating payment instructions.
- I assure that the payment instructions will not be violative of any applicable laws and regulations in force from time to time in the country.
- I understand that the transaction limit for initiating payments will be in accordance with DCB Bank’s banking terms.
- I understand that control of the transaction authorization workflow of my Internet Banking account will be in accordance with the agreed terms of DCB Bank and not Zoho.
- I shall abide by the terms and conditions of DCB Bank with respect to this facility and the usual terms and conditions of DCB Bank as applicable to its internet banking customers.
- I understand and agree that DCB Bank is at liberty to withdraw this service at any time and DCB Bank reserves the right to amend/ scrap any or all of the above mentioned terms and conditions at any point of time, at its sole discretion, without assigning any reason there for, and without any notice.