

# Registration Form for DCB Business Internet Banking

**Branch :** \_\_\_\_\_ **Account Name:** \_\_\_\_\_ **Corporate ID (Customer ID)# :** \_\_\_\_\_

## 1. Account Holder's Declaration, Request and Authorisation

We: (a) Maintain an account with the DCB Bank Limited in the name of our firm / company as above.

(b) Have read and understood Bank's Terms and Conditions in relation to the Internet Banking facility (copy of which was provided to us) and agree to abide by them and to the amendments thereto from time to time made at the sole discretion of the Bank.

(c) Hereby request you to grant us Internet Banking facility subject to the Bank's Terms & Conditions for Internet Banking facility to be operated by us (as per list of users below) in terms of our Internet Banking Mandate stated below.

(d) Hereby authorize the Bank to recover / debit from the subject account; all charges and costs in relation to Internet Banking Facility as and when due and not reimbursed by us to the Bank separately.

## 2. List of Designated Users with View Option #

User Name	Preferred 'User ID' (upto 10 characters)	User Mobile Number	User Email ID	User Signature	Online viewing access requirement. Please TICK MARK (✓) in the relevant box.		
					Accounts	Trade	CMS

# All fields are mandatory

For and on behalf of Customer

By the hand(s) of:

Name(s) of Authoriser	Designation	Signature

**3. Internet banking Mandate to enable Transactions #**

- 1. We further request you to provide transaction access to the designated users as per the terms of the Internet Banking Mandate stated below.
- 2. We enclose herewith a copy of the resolution passed in a duly convened meeting of our Board of Directors in terms of which this application is made.

Allow Approvals												
User Name	Preferred 'User ID' (upto 10 characters)	User Mobile Number	User Email ID	Signature	Online Services (Yes / No)	Payment Gateway* (Yes / No)	Payment Gateway Limit (₹)		Per Transaction Limit (₹)		Daily Transaction Limit Per Account (₹)	
							Per Transaction	Daily Transaction	Initiation	Authorisation	Initiation	Authorisation

# All fields are mandatory  
 \*Single User authorisation for all Payment Gateway transactions  
 For and on behalf of Customer  
 By the hand(s) of:

Name(s) of Authoriser	Designation	Signature

(All Partners incase of Partnership / Authorised Signatories incase of Corporates)

**For Office Use – Branch**

<p><b>Application for DCB Business Internet Banking approved</b></p> <p>Name: _____</p> <p>Signature: _____</p>	<p><b>(Branch Head / RM)</b></p> <p>Designation: _____</p> <p>Cellphone: _____ Date: _____</p>
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**FORMAT - I**

**Extract of the minutes of the meeting of the board of Directors of \_\_\_\_\_**

**held on \_\_\_\_\_ at \_\_\_\_\_**

RESOLVED that the Company do request for and avail from DCB Bank Limited (the Bank), Internet Banking facility as per the Bank's prevailing Terms and Conditions for Internet Banking facility contained in the application form or on the website <http://www.dccb.com> or on such other terms and conditions as may be specified by the Bank from time to time in respect of all the accounts of the Company linked to its Customer ID with the Bank and/or of other third party accounts with the Bank for which Board Resolutions / Power of Attorney will be provided by the Company as per the format prescribed by the Bank.

FURTHER RESOLVED that in order to request for and avail from the Bank, the aforesaid Internet Banking facility, the following Company's Official/s be and are hereby authorized to complete as the Company's Authorized Signatory/ies the application for such Internet Banking facility and submit the same to the Bank in order to avail the Internet Banking facility offered by the Bank and to execute the necessary documents, agreements if required by the Bank.

The following is the list of Company's Authorised Signatories authorized to apply for and avail of Internet Banking facility from the Bank.

Name	Designation	Signature

FURTHER RESOLVED that the User(s) as mentioned below are hereby authorized to do through Internet Banking facility of the Bank, all operations, transactions and acts, on behalf of the Company and so as to bind the Company including but not limited to the following:

- To avail of from the Bank any or all services under Internet Banking facility
- To access and view all the Company's accounts with the Bank
- To request, obtain and receive cheque book/s
- To issue stop payment instructions in respect of the cheque/s issued by the Company
- To withdraw or transfer money from the Company's accounts
- To generally do all acts as an independent attorney of the Company
- To make requests to and receive from the Bank statements of the Company's accounts with the Bank.

Allow Approvals								
Designated User Name	Online Services (Yes / No)	Payment Gateway (Yes / No)	Payment Gateway Limit (₹)		Per Transaction Limit (₹)		Daily Transaction Limit Per Account (₹)	
			Per Transaction	Daily Transaction	Initiation	Authorisation	Initiation	Authorisation

FURTHER RESOLVED that this mandate in favour of the "User(s)" shall, as regards the Internet Banking facility of the Bank, always supersede our any other mandate as regards operation of all our accounts with the Bank.

Certified as True Copy

For \_\_\_\_\_ Limited

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

**FORMAT - II**

**Sole Proprietorship Letter For Business Internet Banking (please print on the organisation's official letter head)**

I, \_\_\_\_\_, Sole Proprietor of the \_\_\_\_\_ (name of proprietorship firm) (the "Firm") do request for and avail from DCB Bank Limited (the "Bank"), Internet Banking facility as per the Bank's prevailing Terms and Conditions for Internet Banking facility or on such other Terms and Conditions as may be specified by the Bank from time to time in respect of all the accounts of the Firm linked to its CUST ID with the Bank.

I \_\_\_\_\_, (Sole Proprietor of the Firm), am authorised to convey to the Bank acceptance on behalf of the Firm of the Terms and Conditions contained in the application form or on the website <http://www.dcbbank.com> and agree to such changes and modifications in the said terms and conditions as may be suggested by the Bank, and nominate, substitute, revoke and vary mandate etc. from time to time and to execute such deeds, documents and other writings as may be necessary or required for this purpose.

I have read and understood the terms and conditions and are hereby approved and accepted and I am hereby authorised to accept such modifications therein as may be suggested by the Bank.

I \_\_\_\_\_, (Sole Proprietor of the Firm) am authorised to operate on behalf of the Firm through 'Business Internet Banking' service on the Firms accounts.

I agree that the Bank be and is hereby authorised to accept all valid and legal instructions through the 'Business Internet Banking' service singly from me in respect of Firm's account/s. The Firm does agree to hold the Bank harmless and their interest protected on account of it executing such instructions by me in the manner provided.

This authority shall continue to be in force until I revoke it by a notice in writing delivered to the Bank. Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_.

**Name :** \_\_\_\_\_

\_\_\_\_\_  
**Signature in Individual capacity**

\_\_\_\_\_  
**Signature as Sole Proprietor**

**FORMAT - III**

**Partnership Letter For Business Internet Banking (please print on the organisation's official letter head)**

We, the signatories below and the Partners of the \_\_\_\_\_ (name of the Partnership Firm) (the "Firm") agree to avail the 'Business Internet Banking' service for our account number/s \_\_\_\_\_ opened with DCB Bank Limited (the "Bank") at their various Branch(es) and the Firm do accept such terms, regulations, conditions, stipulations laid down by the Bank for the purpose.

We \_\_\_\_\_, \_\_\_\_\_ and \_\_\_\_\_ (all partners of the Firm), are jointly authorised to convey to the Bank acceptance on behalf of the Firm of the Terms and Conditions contained in the application form or on the website <http://www.dcbbank.com> and agree to such changes and modifications in the said Terms and Conditions as may be suggested by the Bank, and nominate, substitute, revoke and vary mandate etc. from time to time and to execute such deeds, documents and other writings as may be necessary or required for this purpose.

We have read and understood the terms and conditions and are hereby approved and accepted and the partners be and are hereby severally authorised to accept such modifications therein as may be suggested by the Bank.

We (all partners of the Firm), are authorised to operate on behalf of the Firm through 'Business Internet Banking' service on the Firm's accounts including by causing a debit balance in Firm's account(s) with the Bank and/or continually operate the account(s) even when overdrawn, as per the access specifications authorised in the Business Internet Banking form.

We agree that the Bank be and are hereby authorised to accept all valid and legal instructions through the 'Business Internet Banking' service singly/jointly from any one of the above signatories in respect of Firm's account/s. The Firm does agree to hold the Bank harmless and their interest protected on account of it executing such instructions by the above signatories in the manner provided.

This authority shall continue to be in force until any one of us revokes it by a notice in writing delivered to you.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_.

**Name(s):**

**Signature in Individual capacity:**

**Signature as Partner of the firm:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Terms & Conditions for DCB Internet Banking Facility

### DEFINITIONS

DCB Bank refers to DCB Bank Limited, a company incorporated under the Companies Act 1956 and licensed as a bank under the Banking Regulation Act, 1949 and having its registered office at 6th Floor, Peninsula Business Park, Tower A, Senapati Bapat Marg, Lower Parel, Mumbai - 400013, which term shall include its successors and assigns.

Account refers to the Customer's Current Account and / or any other type of account of DCB Bank available for operation of the Business Internet Banking Services.

Business Internet Banking (BIB) Services refers to Business Internet Banking, Debt Online, Forex Online, Payment Gateway Facility, Derivatives Online and such other similar services.

Customer refers to a corporate customer of DCB Bank availing Business Internet Banking and Transaction services that may be offered in future.

User refers to a person authorised by the Customer who would be actually operating the BIB Services as agent of the Customer.

Any communication addressed to the User by DCB Bank shall be deemed to have been addressed to the Customer also.

### ACCESSING ONLINE SERVICES

DCB Bank may offer BIB Services to selected Customers at its discretion. The Customer shall be an Internet user or have access to the Internet and knowledge of how the Internet works.

### AUTHENTICATION PROCEDURE

The Customer agrees and undertakes to take all reasonable steps to ensure that the Password is not revealed to any third Party.

For the first time, DCB Bank will send the Password to the Customer by courier/post in a sealed envelope. Once the courier is delivered at Customer mailing address, the responsibility of DCB Bank shall cease for the said password. The User is required to change the

Password for the first time. As a safety measure User shall frequently change the Password thereafter.

The Customer shall be responsible for the safekeeping and use of the Customer ID and Password and where applicable, for any damages and other consequences of their misuse. In case of breach of confidentiality and use of Customer ID and / or Password by any third party, Customer shall indemnify DCB Bank against any such liability, costs or damages.

In case the CLIENT loses or forgets Customer ID and / or Password, it can request for change and new Password by sending a written request to DCB Bank.

### PAYMENT GATEWAY

Merchant is an entity that provides/ sells services and/ or products of interest to DCB Bank internet banking user.

Aggregator is an entity that is involved in the business of electronic payments/ transactions and collections.

1. I/We agree and accept the Online Payment Service provided by DCB Bank at my/our request to carry out the Online Payment through Payment Gateway instructions on my/our account.
2. I/We accept the payment of mentioned amount to the Merchant/ Aggregator via DCB Bank Internet Banking.
3. I/We have no objection whatsoever, to the Merchant/ Aggregator/ Service Provider providing billing details to the Bank.
4. I/We hereby acknowledge that I/we am/are utilising this service at my/our own risk.
5. I/We agree that DCB Bank shall assume no responsibility for:
  - 5.1 Transactions carried out under the service in good faith relying on my/our instructions.
  - 5.2 Not carrying out transactions where DCB Bank has reason to believe that the instructions are not genuine or are otherwise unclear, improper, vague or doubtful.
  - 5.3 For the performance of any other entity involved in the process; and for any loss or damage incurred or suffered by me/us for any error, defect, failure or interruption of the service or consequences arising out of delayed payments.
  - 5.4 Any loss of damage arising or resulting from delay in transmission delivery or non-delivery of Electronic instructions or any mistake, omission or error in transmission or delivery thereof or in deciphering the instructions from any cause whatsoever or from its misinterpretation received or the action of the destination bank or any act or even beyond control.
6. When any payments for any goods purchased or any services obtained by using the Online Payment Service, I/we shall ensure that
  - 6.1 I/We shall observe and comply with the applicable laws and regulations in each jurisdiction in applicable territories.
  - 6.2 I/We shall provide DCB Bank with all information and/or assistance.
7. I/We agree that any disputes on payment details will be settled directly with the Merchant and DCB Bank's responsibility is limited to provision of information only.
8. I/We agree that I/we will make the bill amount payments as required by the Merchant. I/We will not hold DCB Bank responsible for the Merchant rejecting the payment amount because of incorrect or incomplete entries.
9. I/We agree that DCB Bank will not be held responsible for the delivery of goods and provision of services by him or the condition of the item when it is delivered or if the Merchant inadvertently delivers goods or services to some other customer. DCB Bank's role is restricted to provision of information and Payment Gateway Service only. All disputes regarding delivery/condition/quality of goods and services are to be taken up directly with the Merchant.
10. I/We agree that charges if any for the Online Payment Services will be at the sole discretion of DCB Bank and DCB Bank is at the liberty to vary the same from time to time, without giving any notice to me/us.
11. I/We agree that the Bank will be liable to reverse any debit to my/our account due to non - availability / non-delivery of goods/rejection of the goods / services or any other reason only upon my/our specific request made in this regard setting out the reason and on confirmation of the same by the Merchant / service provider. I/ We shall not hold the Bank liable for any delay in reversing such debit entry(ies).
12. All refunds due to non-delivery of goods/ rejection of the goods will be done at the request of the Merchant/ Aggregator.
13. I/We agree not to use or permit the use of the Payment Gateway Service or any related services for any illegal or improper or unlawful purposes.
14. I/We understand, acknowledge and agree that DCB Bank is a mere facilitator for this service and that DCB Bank does not warrant or claim any responsibility for this service nor does DCB Bank endorse any such service and/or its standing or reputation whatsoever and DCB Bank is not liable for any deficient or bad services in any manner whatsoever and for any loss, whatsoever that I/we may suffer. The risk in this regard is entirely on me/us.
15. I/We agree that DCB Bank is at the liberty to withdraw at anytime the Online Payment Service, or any services, in respect of any or all of the accounts without assigning any reason whatsoever, without giving any notice to me/us.

16. I/We may request for termination of the service any time by giving a written notice of at least 3 working days to DCB Bank. The termination shall take effect on the completion of the 3rd working day. I/We will remain responsible for any transactions made through the service until the time of such termination. DCB Bank may withdraw or terminate the Online Payment Service anytime either entirely or with reference to a specific Merchant or user; or in case of breach of terms by me/us without a prior notice.
17. I/We agree that by use of this Online Payment Service, I/we shall be deemed to have agreed to all the above terms and conditions and such terms and conditions shall be binding on me/us in the same manner as if I/we have agreed to the same in writing.

#### **GOVERNING LAW AND JURISDICTION**

The Terms and Conditions and provisions under this form shall be governed by, and construed in accordance with Indian law and the courts at Mumbai shall have the exclusive jurisdiction in case of any dispute.

#### **TERMINATION EVENTS**

In case of termination, DCB Bank shall be entitled to receive all fees and other monies becoming due up to the date of such termination. DCB Bank shall be entitled to deduct any sum payable to it from any amounts DCB Bank may have to remit to the Customer on termination of the Service.

#### **RIGHT TO ALTER THE SERVICES AND TERMS AND CONDITIONS OF THE SERVICES**

DCB Bank reserves the right to add, amend, revise, suspend or cancel in whole or in part any of the Services available through its website, and will make best efforts to provide appropriate notice to its Customers.

#### **LINKS TO OTHER WEBSITES**

DCB Bank's website may contain links to other websites operated by other parties. Such links are provided for the convenience of the Customer and DCB Bank does not control or endorse such websites, and DCB Bank shall not be responsible for their contents.