

Sr. No.	Centre	Contact Details of the Office of the Banking Ombudsman	Area of Operation	DCB Bank Regional Nodal Officer
1	Ahmedabad	Office of Banking Ombudsman C/o Reserve Bank of India La Gajjar Chambers, Ashram Road, Ahmedabad-380 009 STD Code: 079 Tel.No.26582357/26586718 Fax No.26583325 Email ID: boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu	Mr. Chetan Bahl Zonal Head Retail Banking 7th Floor, Pariseema Annexe Opp IFC Bhavan, C.G. Road Ellisbridge, Ahmedabad 380 006 Tel No: 73045 54489 Mobile: 92275 29999 Email ID: chetanbahl@dcbbank.com
2	Bengaluru	Office of Banking Ombudsman C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel.No.22210771/22275629 Fax No.22244047 Email ID: bobengaluru@rbi.org.in	Karnataka	Mr. Chetan Bahl Zonal Head Retail Banking (South II) Old No 37/1, New No 2/1 Jambulingam Street, Nungambakkam, Chennai 600034 Tel No: (079) 66052582 Mobile: 92275 29999 Email ID: chetanbahl@dcbbank.com
3	Bhopal	Office of Banking Ombudsman C/o Reserve Bank of India Hoshangabad Road, Post Box No.32, Bhopal-462 011 STD Code: 0755 Tel.No.2573772/2573776 Fax No.2573779 Email ID: bobhopal@rbi.org.in	Madhya Pradesh and Chhattisgarh	Mr. Kishore Kumar Zonal Head-AIB-North Agri & Inclusive Banking Official Address: DCB Bank Ltd, Plot No-160, Zone - 1, Devashish Complex, MP Nagar, Bhopal - 462011 Tel No: (0755) 4912911 Mobile: 99230 01769 Email ID: kishore.kumar@dcbbank.com
4	Bhubaneswar	Office of Banking Ombudsman C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel.No.2396207/2396008 Fax No. 2393906 Email ID: bobhubaneswar@rbi.org.in	Odisha	Mr. Durga Prasad Rath Zonal Head Agri & Inclusive Banking Laxmi sagar, Cuttack Road Near Falcon House Bhubaneswar 751006 Tel No: (0674) 3057040 Mobile: 99370 12032 Email ID: durgar@dcbbank.com
5	Chandigarh	Office of Banking Ombudsman C/o Reserve Bank of India New Office Building Sector-17, Central Vista Chandigarh-160 017 STD Code: 0172 Tel.No.2721109/2721011 Fax No. 2721880 Email ID: bochandigarh@rbi.org.in	Himachal Pradesh, Punjab and Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 98104 68695 Email ID: ajaya@dcbbank.com
6	Chennai	Office of Banking Ombudsman C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No: 25395964 Fax No. 25395488 Email ID: bochennai@rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands	Mr. Chetan Bahl Zonal Head Retail Banking (South II) Old No 37/1, New No 2/1 Jambulingam Street, Nungambakkam, Chennai 600034 Tel No: (079) 66052582 Mobile: 92275 29999 Email ID: chetanbahl@dcbbank.com

ADDRESSES OF BANKING OMBUDSMAN

7	Dehradun	Office of Banking Ombudsman C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code: 0135 Tel No: 2742003 Fax: 2742001 Email ID: bodehradun@rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 9810468695 Email ID: ajaya@dcbbank.com
8	Hyderabad	Office of Banking Ombudsman C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel.No.23210013/23243970 Fax No.23210014 Email ID: bohyderabad@rbi.org.in	Andhra Pradesh and Telangana	Mr. Lakshmi Narayana Balantrapu State Head Retail Banking (South I) 8-2-120/84 2 nd floor, Jyoti Majestic, Banjara Hills Hyderabad,500 034 Tel No: (040) 67414602 Mobile: 91777 34567 Email ID: lakshmi.balantrapu@dcbbank.com
9	Jaipur	Office of Banking Ombudsman C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No.12, Jaipur-302 004 STD Code: 0141 Tel.No.5107973/5101331 Fax No.0141-2562220 Email ID: bojaipur@rbi.org.in	Rajasthan	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 98104 68695 Email ID: ajaya@dcbbank.com
10	Kanpur	Office of Banking Ombudsman C/o Reserve Bank of India M.G. Road, Post Box No.82 Kanpur-208 001 STD Code: 0512 Tel.No.2306278/2303004 Fax No.2305938 Email id: bokanpur@rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad and Gautam Buddha Nagar) and Uttarakhand	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 98104 68695 Email ID: ajaya@dcbbank.com
11	Kolkata	Office of Banking Ombudsman C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata- 700 001 STD Code: 033 Tel.No.22306222/22305580 Fax No.22305899 Email ID: bokolkata@rbi.org.in	West Bengal and Sikkim	Mr. Subhasish Das State Head Retail Banking 39, Shakespeare Sarani, Ground floor, Premlata Building, Kolkata,700 017 Tel No: 7304507906 Mobile: 9922290551 Email ID : Subhasish.das@dcbbank.com
12	Mumbai (I)	Office of Banking Ombudsman C/o Reserve Bank of India, Fourth Floor, Opp. Mumbai Central Railway Station, Byculla, Mumbai 400 008 STD Code: 022 Tel.No.23022028 Fax No. 23022024 Email ID: bomumbai@rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane	Mr. Ayon Dutta Gupta Head Third Party Distribution DCB Bank Ltd, Corporate Office Peninsula Business Park, Tower A, 6 th Floor Lower Parel, Mumbai – 400 013 Tel No: (022) 66187018 Mobile: 9820549608 Email ID: ayong@dcbbank.com

ADDRESSES OF BANKING OMBUDSMAN

13	Mumbai (II)	Office of Banking Ombudsman C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No:23028140 Fax: 23022024 Email ID: bomumbai2@rbi.org.in	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)	Mr. Ayon Dutta Gupta Head Third Party Distribution DCB Bank Ltd, Corporate Office, Peninsula Business Park, Tower A, 6 th Floor Lower Parel, Mumbai – 400 013 Tel No: (022) 66187018 Mobile: 9820549608 Email ID: ayong@dcbbank.com
14	New Delhi (I)	Office of Banking Ombudsman C/o Reserve Bank of India, Sansad Marg, New Delhi 110 001 STD Code: 011 Tel.No.23725445/23710882 Fax No.23725218 Email ID: bonewdelhi@rbi.org.in	Delhi, Jammu and Kashmir and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh, Haryana (except Panchkula, Yamuna Nagar and Ambala Districts)	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 9810468695 Email ID: ajaya@dcbbank.com
15	New Delhi (II)	Office of Banking Ombudsman C/o Reserve Bank of India Sansad Marg, New Delhi 110 001 STD Code: 011 Tel. No. 23724856 Fax No. 23725218-19 Email ID: bonewdelhi2@rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh	Mr. Ajay Ahluwalia Zonal Head Retail Banking Plot No.28, Block CC, Kalkaji, Outer Ring Road, New Delhi- 110019 Tel No: 9152078435 Mobile: 9810468695 Email ID: ajaya@dcbbank.com
16	Patna	Office of Banking Ombudsman C/o Reserve Bank of India, Patna-800 001 STD Code: 0612 Tel.No.2322569/2323734 Fax No.2320407 Email ID: bopatna@rbi.org.in	Bihar and Jharkhand	Mr.Subhasish Das State Head Retail Banking 39, Shakespeare Sarani, Ground floor, Premlata Building, Kolkata,700 017 Tel Tel No: 7304507906 Mobile: 9922290551 Email ID: Subhasish.das@dcbbank.com
17	Raipur	Office of Banking Ombudsman C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code: 0771 Tel No: 2242566 Fax: 2242566 Email ID: boraipur@rbi.org.in	Chhattisgarh	Mr. Rudra Narayan Pati Regional Head-East Agri & Inclusive Banking 1st Floor, Devashish Complex, Plot No: -160, Zone 1, M.P.Nagar, Bhopal - 462011 Tel No: 7583848894 Mobile: 7381075313 Email ID: rudranarayan.pati@dcbbank.com
18	Thiruvananthapuram	Office of Banking Ombudsman C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel.No.2332723/2323959 Fax No.2321625 Email ID: bothiruvananthapuram@rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region)	Mr. Chetan Bahl Zonal Head Retail Banking (South II) Old No 37/1, New No 2/1 Jambulingam Street, Nungambakkam, Chennai 600034 Tel No: (079) 66052582 Mobile: 92275 29999 Email ID: chetanbahl@dcbbank.com