

| Sl. No. | Centre | Contact details of the Office of Banking Ombudsman | Area of Operation | DCB Regional Nodal Officer |
|---------|--------------------|--|--|--|
| 1. | Ahmedabad | C/o Reserve Bank of India La Gajjar Chambers, Ashram Road, Ahmedabad-380 009 Tel.No.079- 26582357, 079-26586718 Fax No.079-26583325 E-mail : boahmedabad@rbi.org.in Click here to send email | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu | Mr Chetan Bahl Regional Head - Gujarat 8 th Floor, Pariseema Annexe Opp IFC Bhawan, C.G. Road Ellisbridge, Ahmedabad 380 006 Tel: 079-66052582 Fax: 26562696 E-mail : chetanbahl@dcbbank.com |
| 2. | Bangalore | C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bangalore-560 001 Tel.No.080-22210771, 080-22275629 Fax No.080-22244047 E-mail: bobangalore@rbi.org.in Click here to send email | Karnataka | Mr Debashis Biswas Regional Head - South 9-1-125/4, 4 th Floor, 44, Siddharth Plaza Sarojini Devi Road Secunderabad – 500003 Tel: 040 – 66143831 Fax: 040 - 66143809 E-mail: debashisb@dcbbank.com |
| 3. | Chennai | C/o Reserve Bank of India, Fort Glacis, Chennai 600 001 Tel No.044-25399170, 044-25395964 Fax No.044-25395488 E-mail: bochennai@rbi.org.in Click here to send email | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands | |
| 4. | Hyderabad | C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 Tel.No.040-23210013, 040-23243970 Fax No.040-23210014 E-mail: bohyderabad@rbi.org.in Click here to send email | Andhra Pradesh | |
| 5. | Thiruvananthapuram | C/o Reserve Bank of India, Bakery Junction Thiruvananthapuram-695 033 Tel.No.0471-2332723/2323959 Fax No.0471-2321625 E-mail: bothirunvananthapuram@rbi.org.in Click here to send email | Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region). | |

| | | | | |
|-----|-------------|--|--|---|
| 6. | Jaipur | C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No.12, Jaipur-302 004 Tel.No.0141-2570357/0141- 2570392 Fax No.0141-2562220 E-mail:bojaipur@rbi.org.in Click here to send email | Rajasthan | Mr Ajay Ahluwalia Group Vice President & Regional Head – North (CBG) S-484, Greater Kailash II New Delhi 110 048 Tel: 011 41638708 Fax: 011 41638707 E-mail : ajaya@dcbbank.com |
| 7. | New Delhi | C/o Reserve Bank of India, 2 nd Floor, 6, Sansad Marg, New Delhi 110 001 Tel.No.23725445/23710882 Fax No.011-23725218 E-mail: bonewdelhi@rbi.org.in Click here to send email | Delhi, Jammu and Kashmir and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) | |
| 8. | Kolkata | C/o Reserve Bank of India 15, Nethaji Subhas Road Kolkata-700 001 Tel.No.033-22306222/033- 22305580 Fax No.033-22305899 E-mail: bokolkata@rbi.org.in Click here to send email | West Bengal and Sikkim | Mr. Subhajit Kumar Mitra, Cluster Head – Retail Banking (East), “Banerjee Bhavan”, 15, Brabourne Road, Kolkata 700001 Tel.: 033 66272601 Fax: 033 22311139 E-mail: subhajitm@dcbbank.com |
| 9 | Bhubaneswar | C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 Tel.No.0674-2396207, 0674-2396008 Fax No.0674-2393906 E- mail:bobhubaneswar@rbi.org.in Click here to send email | Orissa | Mr Durga Prasad Rath, Regional Head (East), Agriculture & Inclusive Banking (AIB), Premlata Building, 39, Shakespeare Sarani, Kolkata - 700017 Tel: 033 66272649 Fax:033 22836830 E-mail : durgar@dcbbank.com |
| 10. | Mumbai | C/o Reserve Bank of India Garment House, Ground Floor, Dr. Annie Besant Road, Worli, Mumbai-400 018 Tel.No.022-24924607/022- 24960893 Fax No.022-24960912 E-mail: bomumbai@rbi.org.in Click here to send email | Maharashtra and Goa | Mr. Sachin Patange Group Vice President & Chief Compliance Officer Development Credit Bank Ltd. Trade Point, 1 st Floor, Kamala Mills Compound Lower Parel, Mumbai 400 013 Tel: 022-66187000 (Extn.7031), Fax:022-2491 2289 E-mail: nodal.officer@dcbbank.com |
| 11. | Bhopal | C/o Reserve Bank of India Hoshangabad Road, Post Box No.32, Bhopal-462 011 Tel.No.0755-2573772, 0755-2573776 Fax No.0755-2573779 E-mail: bobhopal@rbi.org.in Click here to send email | Madhya Pradesh and Chattisgarh | Mr. Atul Kumar, GAVP & Regional Head (North), Agri MF & RB Development Credit Bank Ltd. A-Set House, III Floor 7/56 Desh Bandhu Gupta Road Karol Bagh New Delhi 110 005 Tel: 011 6613 3418 Fax – 011 6613 3406 E-mail – atulk@dcbbank.com |

| | | | | |
|-----|------------|--|---|--------------------|
| 12. | Chandigarh | C/o Reserve Bank of India New Office Building Sector-17, Central Vista Chandigarh-160 017 Tel.No.0172-2721 109, 0172-2721011 Fax No.0172-2721880 E-mail: bochandigarh@rbi.org.in Click here to send email | Himachal Pradesh, Punjab and Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana. | No presence of DCB |
| 13. | Guwahati | C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 Tel.No.0361-2542556, 0361-2540445 Fax No.0361-2540445 E-mail: boguwahati@rbi.org.in Click here to send email | Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura | |
| 14. | Kanpur | C/o Reserve Bank of India M.G. Road, Post Box No.82 Kanpur-208 001 Tel.No.0512-2361191/0512- 2310593 Fax No.0512-2362553 E-mail: bokanpur@rbi.org.in Click here to send email | Uttar Pradesh (excluding District of Ghaziabad) and Uttaranchal | |
| 15. | Patna | C/o Reserve Bank of India, South Gandhi Maidan, Patna-800 001 Tel.No.0612-2322569/2323734 Fax No.0612-2320407 E-mail: bopatna@rbi.org.in Click here to send email | Bihar and Jharkhand | |