

## Terms & Conditions:

- The Offer is valid for Indian citizens only.
- The Offer is designed for retail B2C customers only and is Strictly Not Valid for bookings made by any travel agent, corporate etc or any person for commercial purposes.
- The Offer is valid on bookings made from 1st April 2015 till 31st March 2016 & travel till 30th April 2016.
- The Offer is valid for bookings made using Visa Credit / Debit Cards only. Payments made through any other mode will not be eligible to avail the Offer. The Offer shall be made available only if the customers make full payment by Visa Cards.
- To avail the Offer, kindly enter and validate the promo code "VISA" in the Promo code section on the payment page. Note - validation of promo code does not guarantee the discount, and other terms and conditions have to be met.
- To avail the Offer, please read the terms & conditions mentioned under each product.

### Domestic Flight:

- Get ₹ 250 cash back on domestic air tickets booked on Air India (AI only), Go Air, IndiGo, Jet Airways (9W only) or SpiceJet only.
- The Offer is valid for Adult and Child bookings only. This Offer is not valid for Infant bookings.
- All applicable Fees and Surcharges will have to be borne in full by the customer.
- On amendment / cancellation, Ezeego1 will charge a handling fee of ₹ 400 per ticket per person, for domestic bookings in addition to the charges levied by the airlines. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets.
- Cash back will be reversed in case of any cancellation.
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com).
- Standard T&C applicable.

### International Flight:

- Get ₹ 1,000 cash back per round-trip ticket booking for international sector. Applicable Fees and Surcharges will have to be borne in full by the customer
- Offer not valid for travel to SAARC countries, viz - Bangladesh, Bhutan, the Maldives, Nepal, Pakistan, Sri Lanka and Afghanistan.
- Offer is Valid on Emirates, Etihad Airways, Turkish Airlines, Gulf Air, Oman Air, Qatar Airways, Cathay Pacific, Kenya Airways, Virgin Atlantic, Singapore Airlines, Malaysia Airlines and Thai Airways only. International air Offer is valid only for tickets booked on flights originating Ex - India. Tickets booked on codeshare flights (4 digit flight nos) are not eligible under the Offer. Offer is not valid on Low Cost Carriers.
- The Offer is valid for Adult and Child bookings only. This Offer is not valid for Infant bookings.
- Cash back amount will be reversed in case of any cancellation.
- On amendment / cancellation Ezeego1 will charge a handling fee of ₹ 750 per ticket per person, for international bookings in addition to the charges levied by the airlines. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com).
- Standard T&C applicable.

### Domestic Hotel:

- Get 10% cash back on domestic hotel booking upto a maximum capping of ₹ 4,000 per transaction.
- The Offer is valid for adults on single & twin sharing basis only. The Offer is not valid on extra adult / child in the same room.
- All bookings would be subject to availability at the time of booking and will be governed by the standard hotel booking terms and conditions.
- Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention. Refunds if any will be processed only after deducting the cancellation amount.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com).
- Standard T&C applicable.

### International Hotel:

- Get 10% cash back on international hotel booking upto a maximum capping of ₹ 4,000 per transaction.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate Offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention
- On amendment / cancellation Ezeego1 will charge a handling fee of ₹ 750 per ticket per person, for international bookings in addition to the charges
- Apart from the amendment / cancellation charges levied by the hotels, Ezeego1 will charge a handling fee of ₹ 750/- per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
- We require the following documents in order to release your vouchers for international hotel bookings
  - Copy of the first 2 and last 2 pages of the traveler's valid passport
  - BTQ form duly filled in and signed by the traveler
  - Copy of Proof of Address (any one of the below)
    - i. Telephone Bill
    - ii. Electricity Bill
    - iii. Latest Bank Statement
    - iv. Letter from any recognized Public Authority
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com) or by calling our 24x7 Customer Service Team on on 022 – 71969797 or by emailing your query to [visapromo@ezeego1.com](mailto:visapromo@ezeego1.com)
- Standard T&C applicable.

### Domestic Holiday:

- Get flat 7% cash back on domestic holiday bookings up to a maximum cash back of ₹ 3,000 per transaction.
- This cash back Offer is valid on booking holiday packages on minimum booking of 2 passengers. The Offer is not valid on group packages. Offer is valid on land - only packages.
- Bookings made under this Offer are not refundable i.e. booking will not be refunded on cancellations of bookings made under the Offer.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate Offer will be payable by the customer.
- The Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com) or by calling our 24x7 Customer Service Team on on 022 – 71969797 or by emailing your query to [visapromo@ezeego1.com](mailto:visapromo@ezeego1.com)
- Standard T&C applicable.

### International Holiday:

- Get flat 7% cash back on international holiday bookings up to a maximum cash back of ₹ 5,000 per transaction.
- This cash back Offer is valid on booking any holiday package on minimum booking of 2 passengers.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate Offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the holiday policy. Any cancellations during peak period may attract upto 100% retention.
- Apart from the amendment / cancellation charges levied by the ground handlers, Ezeego1 will charge a applicable transaction fees & a handling fee of ₹ 750/- per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
- We require the following documents in order to release your vouchers for international holiday bookings:
  - Copy of the first 2 and last 2 pages of the traveller's valid passport
  - BTQ form duly filled in and signed by the traveller
  - Copy of Proof of Address (any one of the below)
    - i. Telephone Bill
    - ii. Electricity Bill
    - iii. Latest Bank Statement
    - iv. Letter from any recognized Public Authority
- Bookings have to be made online on Ezeego1's website [www.ezeego1.com](http://www.ezeego1.com) or by calling our 24x7 Customer Service Team on on 022 – 71969797 or by emailing your query to [visapromo@ezeego1.com](mailto:visapromo@ezeego1.com)
- Standard T&C applicable.

### General:

Additionally terms & conditions as mentioned in the flight, hotel & holiday section (on the website) is applicable. On validation of the promo code, Re. 1 discount will be processed. The actual cash back will be processed to the Visa Card used for the booking as per the below table:

Flights	within 7 working days of receiving complete payment
Domestic hotels & holidays	within 15 working days of completion of travel
International hotels & holidays	within 21 working days of receiving complete payment

- If there is a cancellation then the cash back provided to the customer is deducted with the applicable cancellation charges. After the deduction the amount is left refunded to the VISA card holders account.
- Ezeego1 shall not guarantee or be held responsible or liable for any service Offered by the flights, hotels and ground handlers which is not within the control of Ezeego1.
- All disputes related to the Offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the Offer.
- This Offer cannot be combined with any other Offer currently applicable on [www.ezeego1.com](http://www.ezeego1.com) for the same products.
- Each Offer can be used maximum of 5 times per month by the customer.

### Merchant specific T&C

- Customer can avail the Offer multiple times on the same day for different purchases.
- Customer will pay all applicable taxes.
- The Offer is made available only if the customer presents & makes full payment using an Eligible Card.
- This Offer cannot be combined with any other Offer/promotion/discount applicable at the participating outlet.
- The Offer is non-transferable and cannot be exchanged for cash or any other merchandise or products or discounts, or coupons or special Offers.
- This Offer can be redeemed towards payment of tour cost, at rack rates, of any of the packages Offered by Merchant.
- Other than the discounted tour package due to the Offer, all other requirements shall remain the same as in a normal tour booking including submission of signed Booking Form, Term and Conditions, passport and other required documents. Customer will be required to submit these documents even in the case of online redemptions, after Customer completes the online process.
- Booking must be made through Eligible Card and thereafter other documents must be submitted at least 60 days in advance of travel date in case of overseas travel and 30 days in advance of travel date in case of domestic travel, subject to availability of visas and other statutory documents.
- The Offer cannot be redeemed for cash in part or in full. It is non-negotiable & non-transferable.
- This Offer cannot be redeemed against any third party products, standalone products like Visas, Insurance or Forex.
- The Offer cannot be used for purchasing simplicitor services such as train tickets, bus tickets, transfers, car rentals or foreign exchange.
- The Offer is subject to the prevailing laws including law relating to Foreign Exchange and RBI Regulations. In case of products for which Foreign Exchange is required to be purchased, the awardees will have to bear the same as part of the Basic Travel Quota at the rate of exchange as applicable on the day of utilizing such service.
- In the event the Customer after booking a holiday against redemption of Offer, is not able to travel due to any reasons whatsoever, including want of sufficient travel documents, failure to produce original intact Offer or would like to reschedule the holiday, cancellation charges shall apply as per the cancellation policy applicable to the holiday booked. The balance amount shall not be refundable but the Customer may avail another eligible holiday against such balance amount, after paying additional charges, if any, to complete the holiday cost, subject to the redemption and travel validity of Offer.
- Each benefit/privilege may be subject to additional terms and conditions imposed by the relevant participating establishment. Customers are solely responsible for checking and complying with such terms and conditions in addition to those stated in these terms and conditions.
- The Offer is brought to Cardholders by [www.ezeego1.com](http://www.ezeego1.com). Any claims, complaints or issues regarding service, quality of products etc. need to be made to the respective participating merchant. Visa or the issuing bank will not be responsible for the same.
- The Offer may be altered, modified or replaced, wholly or in part, by Ezeego1 with any other Offer, whether similar to this Offer or not or may be withdrawn altogether at any time without any prior notice.